



EUROPEAN
ENERGY

Privacy Notice and Cookie Policy

20 January 2025





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Preamble

Last Updated: 20th January 2025

Registered Company Name and Office:

European Energy A/S
Gyngemose Parkvej 50
2860 Søborg, Denmark
CVR 18351331

This Privacy Notice and Cookie Policy applies to European Energy A/S (which means European Energy A/S and its subsidiaries) and describes the types of personal data we collect, how we use it, and with whom we may share it.

If you have any questions or queries regarding this Privacy Notice and Cookie Policy, or our privacy programme in general, please contact us using the details provided in the 'How to Contact Us' section at the bottom of this page.

WHO IS THE OWNER AND DATA CONTROLLER OF THE WEBSITE?

The owner and data controller of <https://europeanenergy.com> as well as all related sub-domains is:

European Energy A/S
Gyngemose Parkvej 50
2860 Søborg, Denmark
CVR 18351331

Personal Data We Collect and How We Use It

Personal Data You Provide

PROSPECTIVE CUSTOMERS

As a business-to-business company, we will rely on legitimate interests to communicate to prospects where appropriate, for example after we've met/exchanged contact details at an event.

We will always provide the ability to opt-out of our marketing emails.

ORDERS

When you work with us (i.e., become a business partner), you may be required to provide your name, registered company name, billing address and a phone number. The information provided on the client onboarding form will be used to create your account on our CRM system or records and in our accounting software, and to perform a credit check via a service provider.

CAREERS

You may submit your resume and other information to apply for a job with European Energy. We will only use that information for the purpose of dealing with your job application. If your application is not successful in the first instance, we may ask for your consent to

retain your details for the consideration of future opportunities at European Energy.

EMPLOYEES

Our employees are informed of how their personal data is processed and for what purpose via our employee privacy notice. As with all personal data we collect, we only collect what we need and do not do anything unexpected with it.

CONTRACTORS/BUSINESS PARTNERS

Our contractors are informed of how their personal data is processed and for what purpose via our employee Data Privacy and Protection Policy. As with all personal data we collect, we only collect what we need and do not do anything unexpected with it.

SUPPLIERS/BUSINESS PARTNERS

You'll be required to provide identity information / proof accreditation if the type of work you're undertaking demands it.

Personal Data We Collect by Automated Means - Cookies

What is a cookie?

A cookie is a small data file stored in your computer, tablet or smartphone. A cookie is not a program that can contain harmful malware or virus.

How our website uses cookies

Some cookies perform essential functions for our website. Cookies also help us get an overview of your visit to our website so we can continuously optimize and tailor the experience to your needs and interests. For example, cookies remember things like the items added to the shopping cart; whether you have visited our website before; if you are logged in; and the specific language and currency you prefer to see on the website. We also use cookies to target our ads specifically to you on other websites. In general, we use cookies as part of our service to present you with content that is as relevant to you as possible.

You can see the specific services that store cookies and why they do it, under the different categories:

- Statistical
- Marketing

How long are cookies stored?

The length of time a cookie is stored on your devices and browsers varies. The lifetime is calculated according to your last visit to the website. When a cookie expires, it is automatically deleted. All our cookies' lifetimes are specified in our cookie policy.

How to block or delete cookies

You may at any time block all or just third-party cookies completely by changing the browser settings on your computer, tablet or smartphone. The location of these settings will depend on the browser you use. However, you should be aware that if you block all or just third-party cookies, there may be functions and services

that you will be unable to use on the website (because these depend on cookies).

[You can opt-out of cookies from Google Analytics here](#)

How can you delete cookies?

It is easy to delete cookies that you have previously accepted. It depends on which browser (Chrome, Firefox, Safari, etc.) and device (smartphone, tablet, PC, Mac) you are using.

You can typically find this information under settings – Security and Privacy – but this may vary from one browser to another. Specify which device/browser you are using (click the appropriate link):

- Internet Explorer
- Microsoft Edge
- Mozilla Firefox
- Google Chrome
- Opera
- Safari
- Flash cookies
- Apple
- Android
- Chrome, Android

Changing your consent

You can change your consent by either deleting cookies from your browser or by changing your original choice by opening a private browser window or incognito mode and enter the website URL.

Remember: If you use more than one browser, you must delete cookies in all of them.

Personal Data We Share and/or Process using Data Processors

We only process your personal data as described in this Privacy Notice. We do not sell, rent, or trade your personal data.

IT Infrastructure and Software Support Providers

Whilst we don't share personal data with our infrastructure and support providers as such, it is possible that they could have some visibility of it whilst providing support/investigating a problem.

Third-party Software Developers

We use European Energy employees where possible. On the occasions whereby third-party developers are used, we will share customer contact details with them where necessary.

Third-party Installation Engineers

We use European Energy employees where possible. On the occasions whereby third-party engineers are used, we will share customer contact details with them where necessary.

Microsoft

Microsoft 365 is our primary productivity suite (primarily for email, document storage/management, and collaboration) though we do sometimes use other products on an ad-hoc basis.

Google

We use several Google products and services including Google Maps, and Analytics.

Social Media

Our website includes links to our company page on LinkedIn. These platforms use cookies and other tracking technologies (usage data) for advertising, recommendations, insights and measurements relating to those who visit our page. As administrators of our company pages, we are jointly responsible with the social media companies for the processing of visitors' data.

Video hosting platforms

Our website includes content hosted on Vimeo and YouTube, these platforms also provide us with usage data and analytics in relation to that content.

Hauliers / third-party couriers

We use third-party couriers to deliver component parts of our solution to site, we will share the recipient's name and address with them where necessary.

Plug-in's

We use plug-in's when collecting forms and user surveys. These are primarily aimed at offering local communities the opportunity to sign up for newsletters or as part of our grievance mechanism for local communities in our projects. We always ask for specific consent when signing up for these.

Links to Other Websites

We provide links to other websites on our website. These websites have their own privacy policies and terms and conditions, which you ought to review if you visit them.

How We Protect Your Personal Data

We have implemented appropriate technical and organisational measures to protect against loss, misuse or unauthorised access, disclosure, alteration, or destruction of the personal data we collect.

Personal Data We Transfer

Where we transfer personal data out of the EU, we will implement appropriate safeguards where necessary to ensure a degree of security like that achieved for personal data that resides in the EU.

How Long We Keep Personal Data

We will only keep your personal data for as long as is necessary to fulfil the purposes for which we collected and continue to process it, and to satisfy any legal or accounting requirements.

Your Choices and Rights

If you would like to update your contact information or preferences, please contact us as described in the "How to Contact Us" section below.

To the extent required by law, we can provide you with: (i) reasonable access to the personal data we hold about you, and (ii) the ability to review, correct and delete such personal data.

To help protect your privacy, we'll take reasonable steps to verify your identity before granting access to your personal data.

If we are processing your personal data under your consent, then you can withdraw that consent at any time.

If we are relying on legitimate interests to process your personal data, then you can object to that processing.

If the processing of your personal data is under dispute, then you can prevent further processing until we've addressed your concerns.

CHANGES TO THIS PRIVACY NOTICE

This privacy notice may be updated from time to time to reflect changing legal, regulatory, or operational requirements. We encourage you to periodically review this page for the latest information on our privacy practices.

If there are any material changes to this privacy notice, you will be notified by our posting of a prominent notice on the Websites prior to the change becoming effective.

If you do not accept any changes made to this privacy notice, please discontinue the use of the Websites and the services.

Complaints

If you have any concerns over our processing of your personal data, then please raise them with us by emailing or writing to us at the addresses shown in the "How to Contact Us" section at the bottom of this page.

Updates to Our Summary

Privacy Notice

This Privacy Notice is likely to change from time to time. We will amend the "Last Updated" date (at the top of this Notice) whenever there is a change. If the changes are significant, we will also provide a prominent notice at the top of this web page.

How to Contact Us

If you have any questions or queries, would like to make a complaint, would like us to update the personal data we hold about you, or exercise your rights, please contact us by:

- Email to: compliance@europeanenergy.com

Or

- Writing to us at:
Data Protection Lead
Vibeke Rohde
European Energy A/S



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